

# AHS SECOND SURVEY OF RESIDENTS

January-2004

1. How loud is the sound of the Automated Horn System at your house or place of business?

|                |                 |               |                 |           |                |
|----------------|-----------------|---------------|-----------------|-----------|----------------|
| Cannot Hear it | Not at all Loud | Slightly Loud | Moderately Loud | Very Loud | Extremely Loud |
| <b>44</b>      | <b>52</b>       | <b>42</b>     | <b>44</b>       | <b>10</b> | <b>4</b>       |

2. Is the sound from the Automated Horn System bothersome?

|                |                |                     |                       |                 |                      |
|----------------|----------------|---------------------|-----------------------|-----------------|----------------------|
| Cannot Hear it | Not Bothersome | Slightly Bothersome | Moderately Bothersome | Very Bothersome | Extremely Bothersome |
| <b>35</b>      | <b>86</b>      | <b>41</b>           | <b>13</b>             | <b>11</b>       | <b>9</b>             |

3. Compared to the loudness of the train horns, the loudness of the Automated Horn System is...?

|                |             |              |           |
|----------------|-------------|--------------|-----------|
| Not Noticeable | Not as Loud | Just as Loud | Louder    |
| <b>56</b>      | <b>100</b>  | <b>27</b>    | <b>10</b> |

4. Compared to the sound of the train horns, the Automated Horn System is...?

|                |                 |                    |                 |
|----------------|-----------------|--------------------|-----------------|
| Not Noticeable | Less Bothersome | Just as Bothersome | More Bothersome |
| <b>61</b>      | <b>92</b>       | <b>18</b>          | <b>23</b>       |

5. Have you observed changes in motorist or pedestrian behavior at the crossings since the Automated Horn System has replaced the train horn?

|            |                |               |
|------------|----------------|---------------|
| No Change  | For the Better | For the Worse |
| <b>145</b> | <b>33</b>      | <b>9</b>      |

6. Have you observed the use of the train mounted horns since the activation of the Automated Horn System?

|           |           |              |            |              |
|-----------|-----------|--------------|------------|--------------|
| No        | Rarely    | Occasionally | Frequently | Consistently |
| <b>53</b> | <b>50</b> | <b>68</b>    | <b>10</b>  | <b>10</b>    |

7. Should the City keep the Automated Horn System or should it be removed?

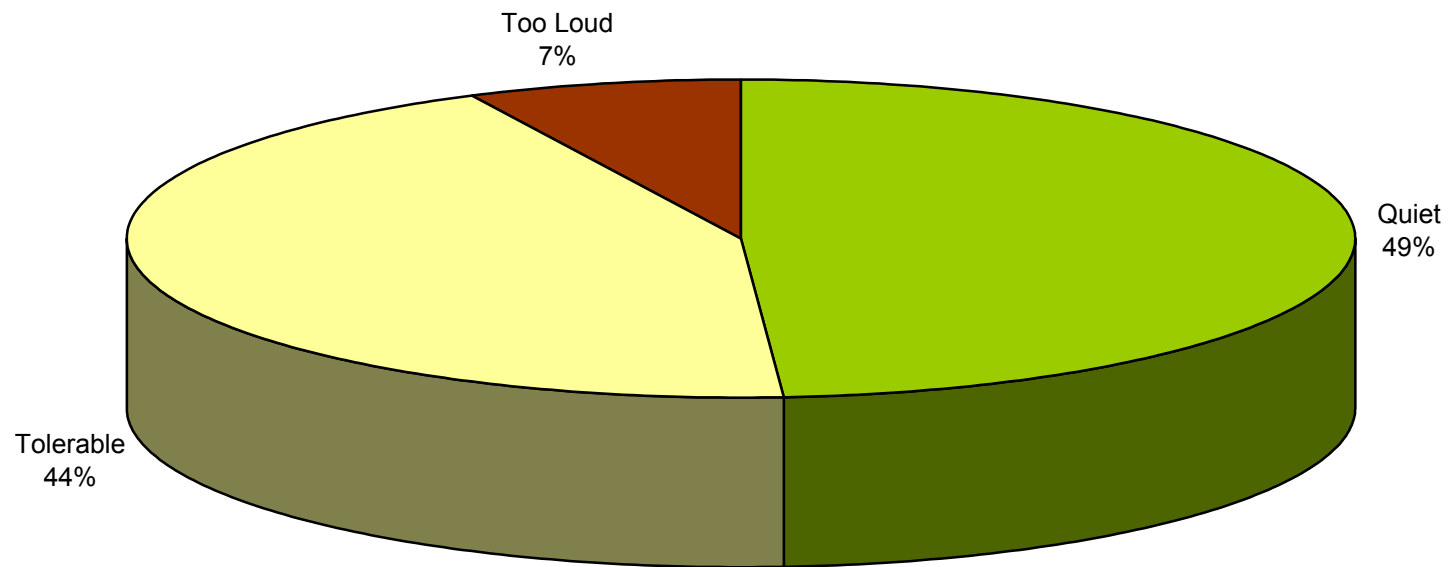
|            |            |           |
|------------|------------|-----------|
| No Opinion | Keep       | Remove    |
| <b>39</b>  | <b>125</b> | <b>29</b> |

Total Number of Surveys received: **203**

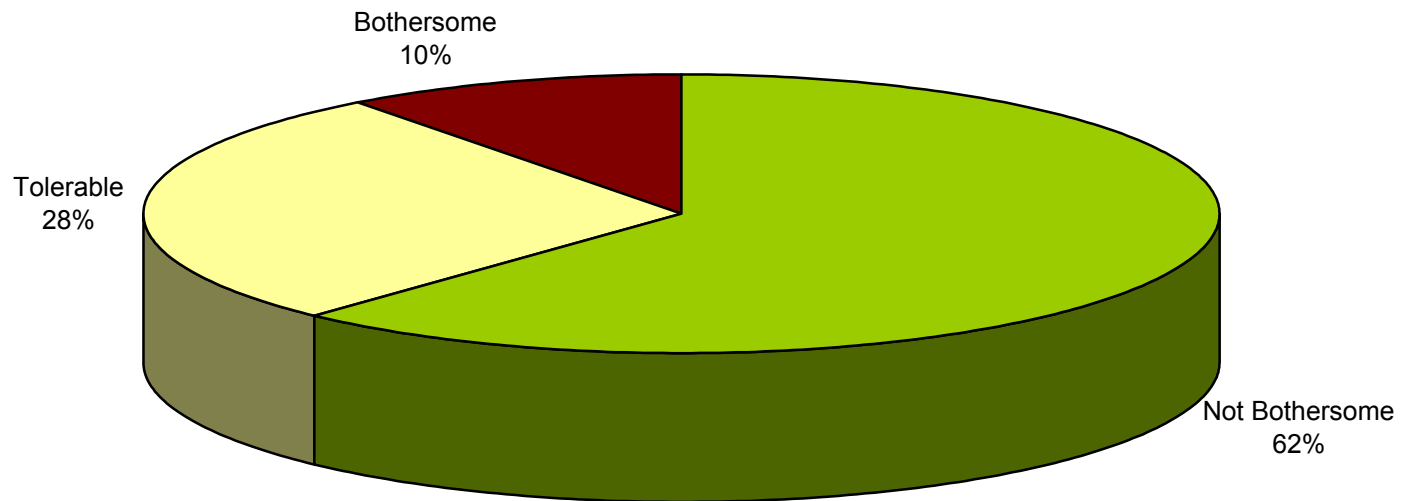
Total Number of Suggestions received: **23**

|                                    |           |              |
|------------------------------------|-----------|--------------|
| Total Number of comments received: | <b>84</b> |              |
| Positive:                          | <b>40</b> | <b>47.6%</b> |
| Negative:                          | <b>24</b> | <b>28.6%</b> |
| Neutral:                           | <b>21</b> | <b>25.0%</b> |

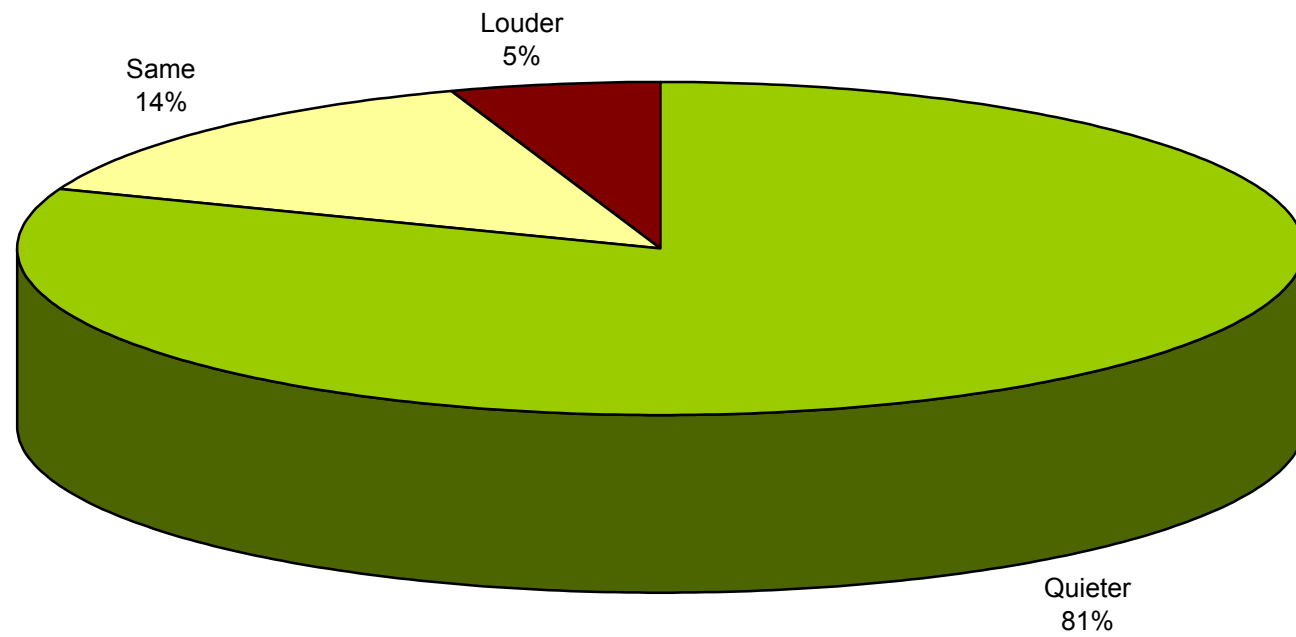
**1. How loud is the sound of the Automated Horn System at your house or place of business?**



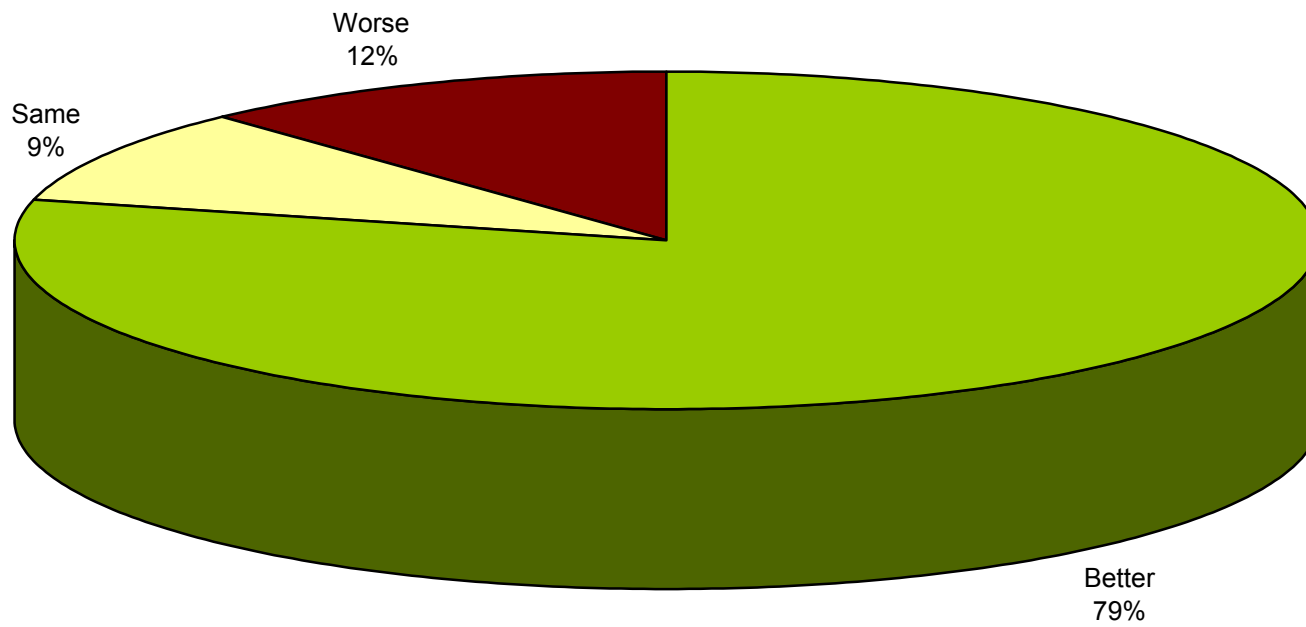
**2. Is the sound from the Automated Horn System bothersome?**



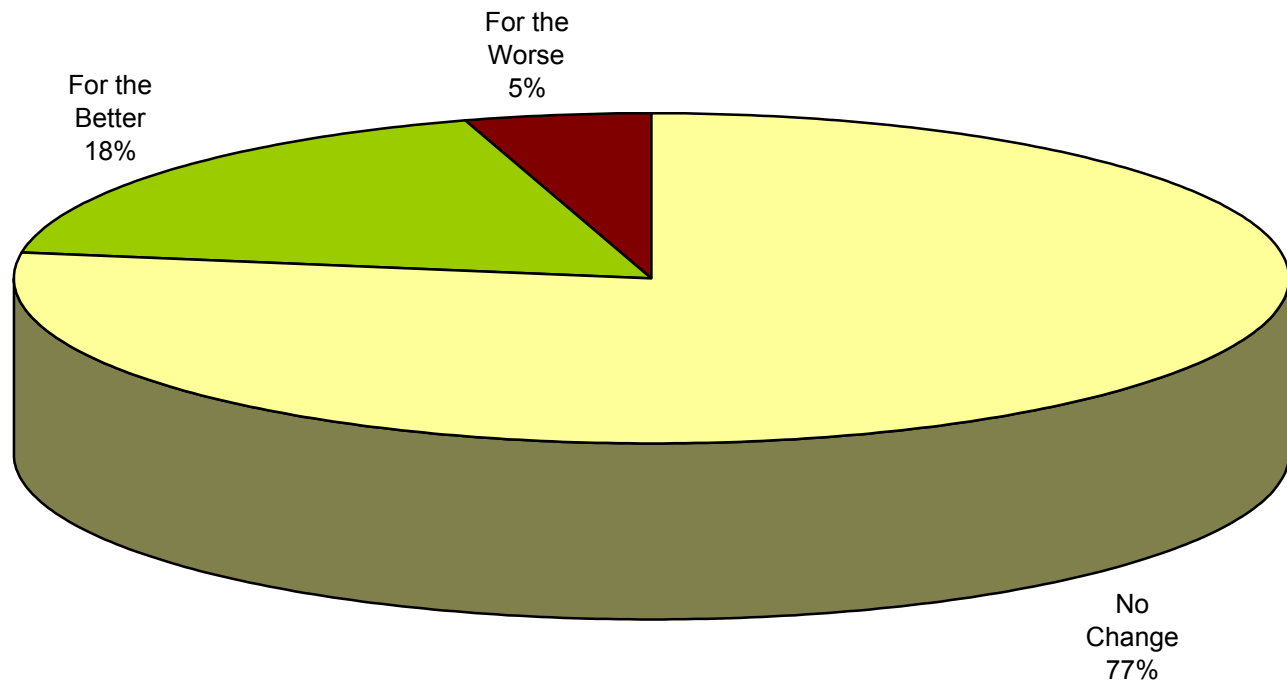
**3. Compared to the loudness of the train horns, the loudness of the Automated Horn System is...?**



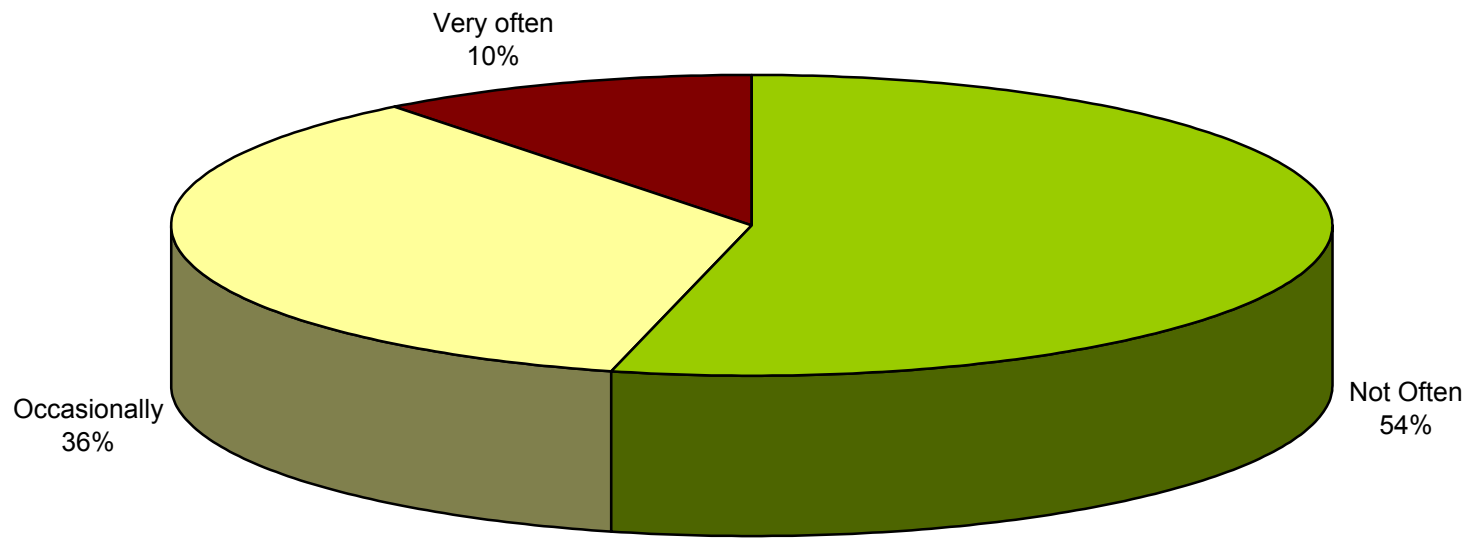
**4. Compared to the sound of the train horns, the Automated Horn System is...?**



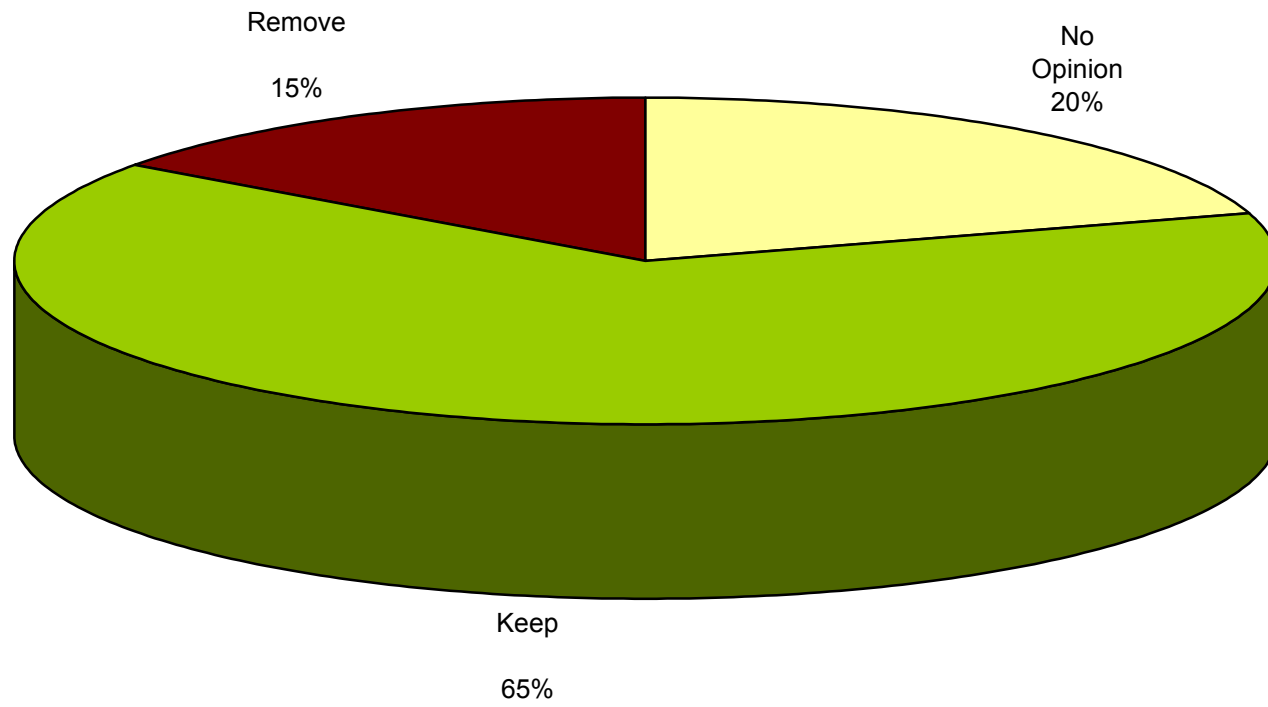
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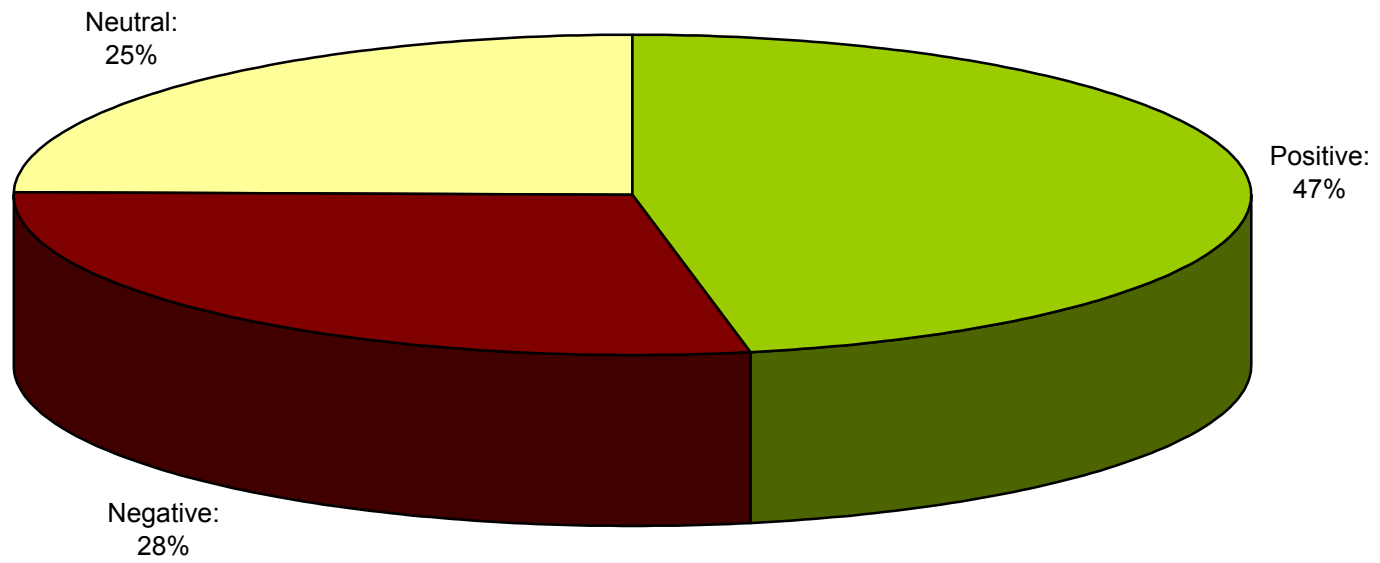
**6. Have you observed the use of the train mounted horns since the activation of the Automated Horn System?**



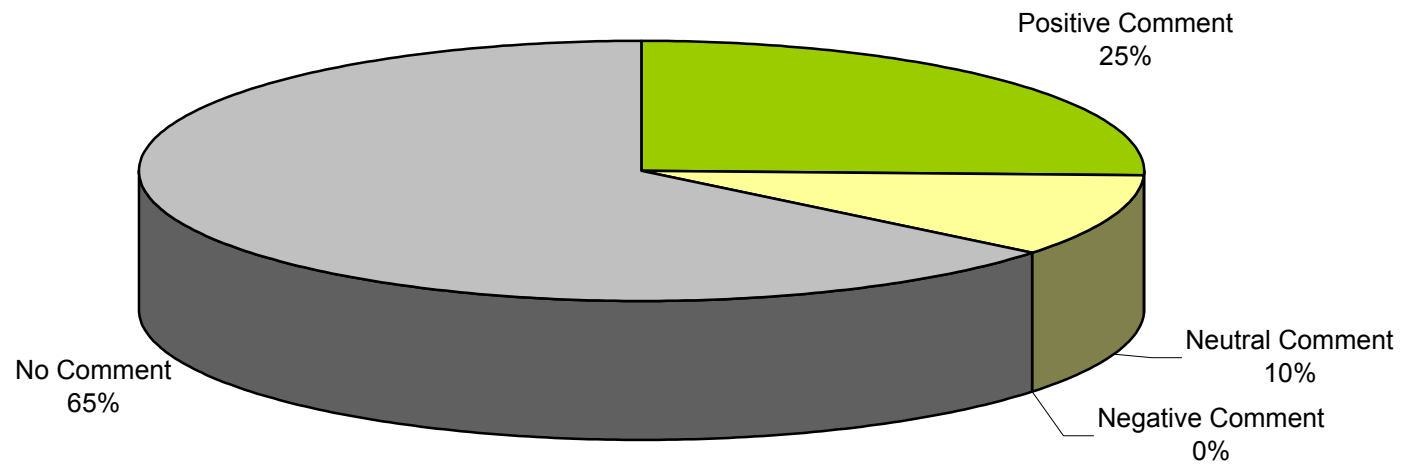
**7. Should the City keep the Automated Horn System or should it be removed?**



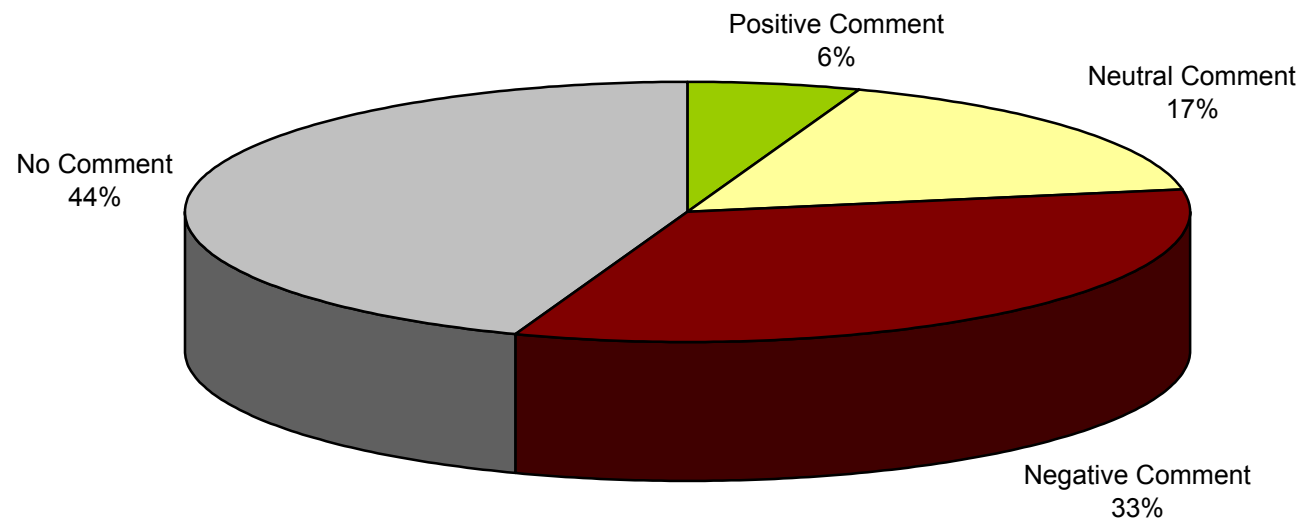
## Resident Comments



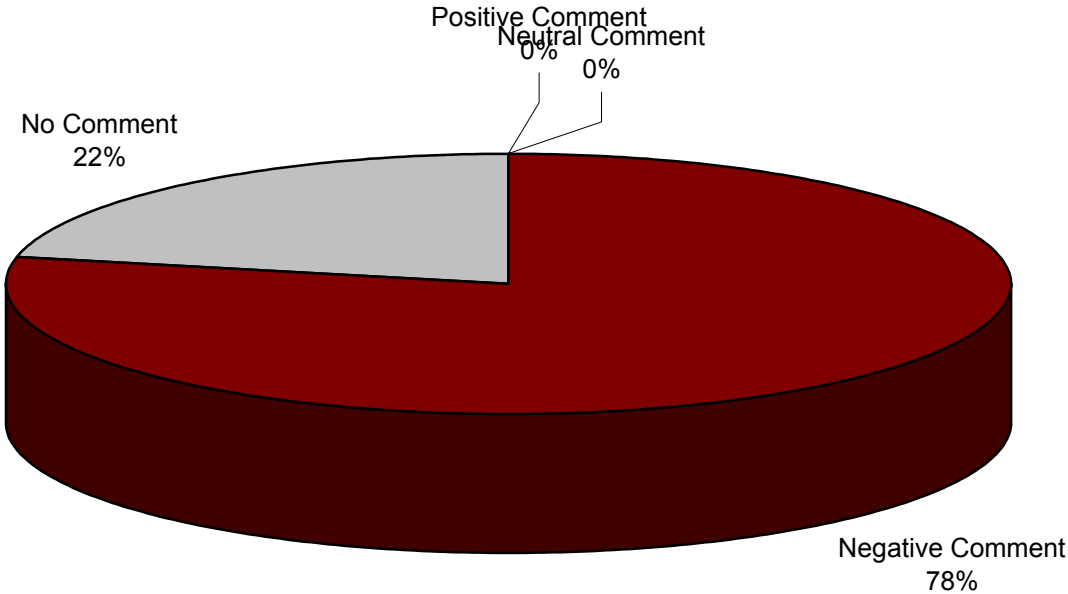
# Nature Of Comments From Respondents Who Felt The AHS Was Better Than The Train Horn



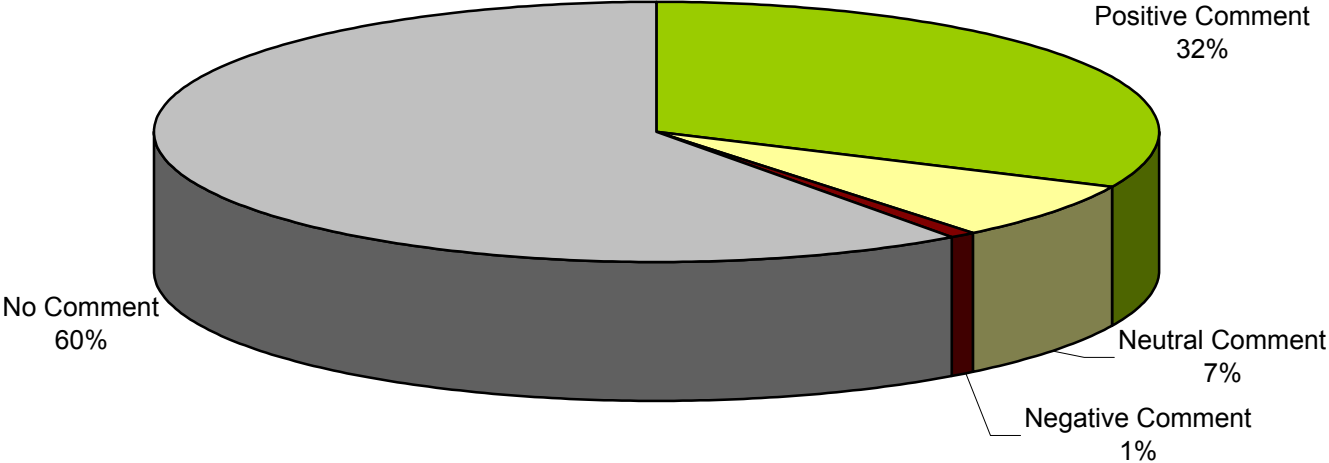
### Nature Of Comments From Respondents Who Felt The AHS Was The Same As The Train Horn



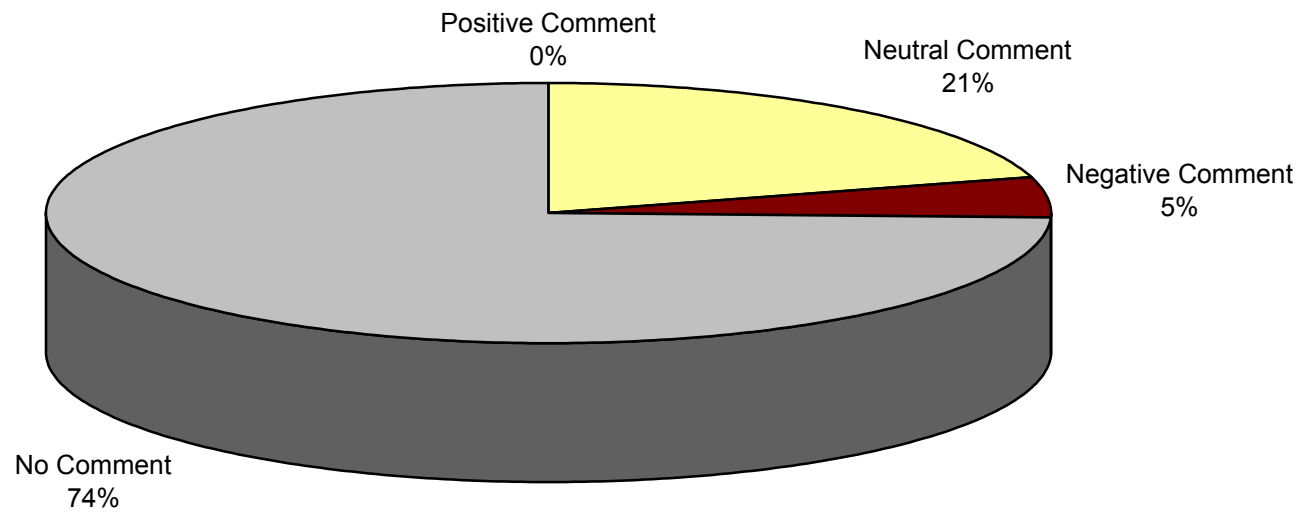
**Nature Of Comments From Respondents Who Felt The AHS Was Worse Than The Train Horn**



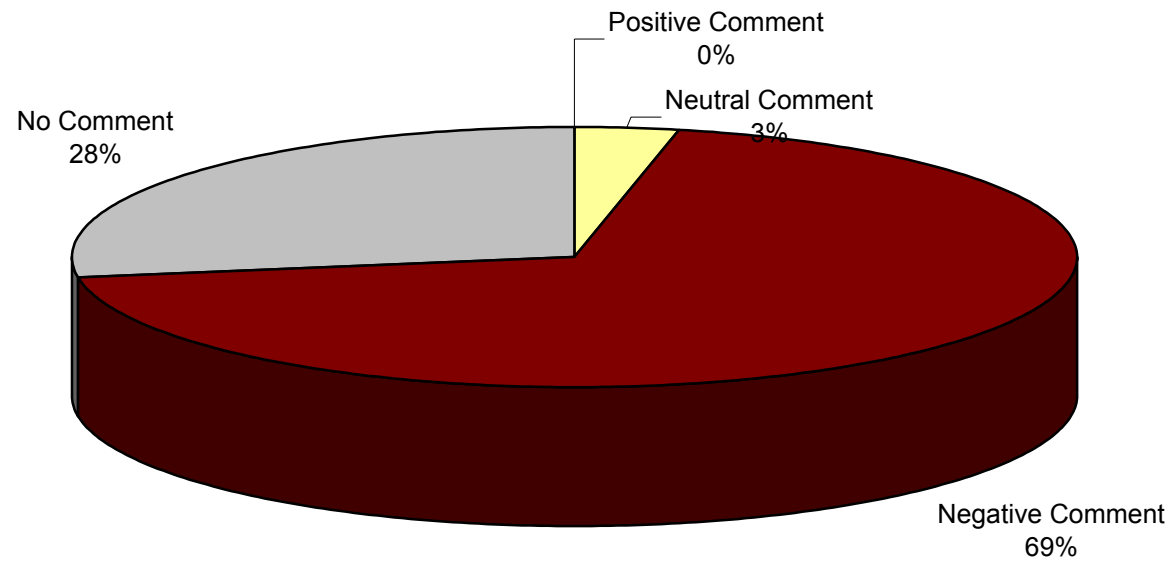
**Nature Of Comments From Respondents Who Desire to Keep the Automated Horn System**



**Nature Of Comments From Respondents Who Had no Preference Regarding Keeping the Automated Horn System**



# Nature Of Comments From Respondents Who Desire to have the Automated Horn System Removed



### Preference of Respondents with Suggestions to Improve the Automated Horn System

